

# HAPPINESS STARTS HERE

User guide



# Hey there!

Welcome to Perkbox, your new team happiness platform. We're all about saving you money and making you smile.



You now have access to the best perks from some of the UK's biggest brands. We're green with envy just thinking about everything you've got to look forward to

It doesn't end there though. Perkbox is a place where teams come together. This guide will show you around and help you get to grips with the platform.



### Hundreds of exclusive perks

Set your company apart with discounts and freebies from the UK's biggest brands.



### Health and wellness

Gym discounts, health cover, fitness classes and more.
Healthiness = happiness.



### A unique engagement platform

We've got loads of ways to help you build a more positive company culture.

# Check out your perks...

Remember: this is just the tip of the iceberg. You'll find hundreds more perks online at perkbox.co.uk



### Great price cinema tickets

Planning a trip to the movies? Buy your ODEON, Vue and Cineworld tickets through Perkbox and you'll always pay the same great price. Learn more about pricing online.



### Exclusive pricing from Apple

Exclusive membership to Apple's Employee Purchase Program gives you up to 10% off MacBooks, iPhones, iPads, accessories and much more. Great tech, great prices.



#### Up to £5 off Deliveroo orders

Feeling peckish? Enjoy quality food delivered from local restaurants with Deliveroo. Order from your smartphone and you'll save £5 on your first delivery. After that, you can save £2.50 every single week.



#### Up to 8% off at UK supermarkets

Save money on every shop with our selection of supermarket discounts from Tesco, Sainsbury's, and M&S. You'll be surprised by how much your savings add up!



#### A movie a month from Wuaki

Grab your mates, grab a beverage, put your feet up, and stick on a movie. We'll give you any film from Wuaki's humongous library, streamed straight to your laptop, phone, tablet, or smart TV every month.

## Wellness

It's important to look after yourself – after all, healthiness and happiness go together like jam and doughnuts. One just isn't the same without the other.

Perkbox comes with a bunch of great perks to keep you in tip-top condition.



### Free wellness classes

Wellness means different things to different people – from yoga, to healthy home cooking. We've got a bit of everything.

Here's an idea: grab a few co-workers for a lunchtime meditation session, or a pre-work workout. All you need is a laptop and a bit of energy.

### Insurance and health cover

To make life easier, we've got a range of insurance options available for you. Take your pick from medical, dental and life cover.

### 24/7 emotional support

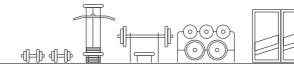
If life's got you feeling down, we're here to help you find your way back to happy. Use our free 24/7, completely confidential support line to speak with fully-qualified counsellors, solicitors and legal consultants.

### Nationwide gym discounts

One less reason to skip the treadmill. Sorry about that.

Featured gyms include Total Fitness, Pure Gym, Fitness First, plus many more smaller chains. You can find them all on the website.

Healthiness and happiness go together like jam and doughnuts



# Let's get started



#### Activate your account

Once we've received your details, we'll send you an activation email. Just follow the link to get your account up and running.



#### Download the app

Search for 'Perkbox' in the App Store on iOS or the Google Play Store on Android to get your favourite perks on the go.



### Install the Savings Assistant

The Perkbox Savings Assistant for Google Chrome is a natty way to stay informed about your savings as you shop online. If you search for something we could help you get cheaper, we'll send you a quick notification.



#### Watch your inbox

We send out regular (occasionally amusing) update emails, so make sure you've added us to your safe sender list. Thanks!



#### Follow us

Hey, you can find us on all the usual social media channels. Come and say hello on Twitter, Facebook, Instagram and even Snapchat.



### Get your perks!

Done all that? Nothing left to do now but go and get your perks. Have fun!

# Got questions?

That's cool. We've got answers. Have a look at some of our most frequently asked questions below.



### How many perks am I allowed?

You can have the lot – we won't judge. Just remember there are some that you can only redeem once or twice. We'll let you know when that happens though.

### I'm not receiving your emails!

We understand your panic. Firstly, make sure you've added hello@perkbox.co.uk to your safe sender list, then have a root around your spam folder just in case we've been relegated there. Please get in touch if you're still having trouble after that.

### How does my shopping card work?

If you've redeemed our shopping card, you probably know that it's basically an all-powerful gift card, accepted in over 50 brands nationwide.

When you load money onto your card, we'll give you an 8% discount. For example, load £100 and you'll only pay £92. That's where you make your saving. You can spend your balance just like an ordinary gift card.

Please note: top ups can take a few days to appear on the card.

#### My husband/sister/cat would love Perkbox – can I refer them?

You sure can! If you're an admin user you can do it from the comfort of the Perkbox website. Find details in the *Pay Less Together* section of *Admin Preferences*. If you're not an admin user or you're just feeling old fashioned, you can always drop an email to hello@perkbox.co.uk and we'll be in touch

# Need help?

Sometimes a brochure isn't enough and you need to talk to a real human being. Luckily we have some of the best homo sapiens around.

Get in touch with our fabulous customer service team and they'll help you get back on track.





hello@perkbox.co.uk



0208 396 6812



@perkbox